

# Safety Promise

There is nothing we take more seriously than the health and safety of our patients and team members. While the COVID-19 pandemic has increased the awareness of safety issues, the Stonerise Safety Promise is an important part of the transitional care we provide. Today, our Safety Promise focuses on Prevention, Detection & Treatment, and Support.



## Prevent

We have implemented aggressive prevention efforts aimed at keeping patients and all of our team members safe and healthy.



## Detect & Treat

We are acting quickly to detect and safely treat patients affected by COVID-19.



## Support

We are providing our patients, their loved ones and our team members tools and resources to support their well-being.

### PREVENT

Secured bulk supplies to protect team members and patients

Provided team members with additional training on disease prevention procedures, including PPE infection control audits

Limited visitor & team member traffic in the best interest of patients

Enhanced protocols are in place for new admissions and readmissions

Offered telehealth visits across service lines

Expanded focus on sanitization and disinfection procedures

Solicited 100% participation in receiving the flu vaccine and prioritized COVID-19 vaccine clinics

Employ Infection Preventionists at each care center location

Prioritized communication with home health patients between in-person visits and make team members available after hours if needed.



### DETECT & TREAT

Implemented screening of all team members at the beginning of each shift, including temperature checks

Screened patients every 12 hours for COVID-19 symptoms and proactively tested patients showing symptoms based on CDC criteria

Implemented center-wide testing among all patients and team members on a routine basis in accordance with federal and state guidance

Implemented Coronavirus rooms ready when necessary to effectively treat positive cases



### SUPPORT

When necessary, pivoted in-person visits to televisit options to keep patients connected to their loved ones

Created Guardian Angel program to keep families and loved ones informed and aware of patient's status

Supported team members through appreciation increases, daily devotionals and childcare assistance if needed

Set up and promoted front line team member fundraisers

Launched online dashboard to keep families and the community updated on testing results and visitation status



## Interested in learning more about the steps we're taking to protect and serve our Stonerise family?

We are committed to these efforts and more to lessen the impact of COVID-19 on West Virginia and southeast Ohio, and to continue delivering compassionate, clinician-led care to the patients who count on us every day to get them back to health.

Visit [stonerise.com](https://stonerise.com) and follow us on Facebook and LinkedIn for ongoing updates related to COVID-19 and the proactive steps we're taking to care for our team members, patients and the people who love them.

